

# Classic Pool Service

"Quality Service Never Goes Out of Style"

Owner: Norm Carpenter

Ph: (559) 217-1228

## Full Service

- Once a week service.
- Test the water chemistry each visit. (Chl, pH, Alk)
- Chlorine, acid, soda ash, sodium bicarbonate, and clarifier are included as part of the service fee. Any other chemicals will be charged separately.
- Brush steps, seats, and walls on each visit.
- The skimmer and pump pot basket(s) are emptied each visit as needed.
- The pool sweep's bag or leaf canister is emptied each visit as needed.
- Skim pool's surface each visit as needed.
- Leaf Master as needed.
- If we see a problem with the pool's pumps, filter, time clocks, pool sweep, etc. we will be sure to let you know through a note or a phone call.

## Additional Notes:

- We do not service above ground, vinyl lined, or drop-in fiberglass pools.
- All pools must have an automatic pool sweep; we do not service in-floor systems.
- Filter, pump, timers, and automatic cleaner must be operable at all times.
- Timers must be set to run for an adequate period of time.
- We will clean the filter at least once every 6 months depending on need at \$125.00. D.E., Aquaperl, and/or FiberClear are included in this charge if or when needed. If applicable, we will also clean the salt system's cell or chlorine feeder(s) at the same time for an additional charge of \$30 each.
- Every February there is a once a year charge of \$90.00 for algaecide, mineral purifiers, and conditioner. Salt pools will be charged per bag added.
- We bill on the 25th for the current month. To avoid a "late payment charge," all invoices must be paid by the 25th of the following month.
- The above services and prices are for "year-round service" – we do not perform "seasonal only" service.
- If the service falls on a holiday, service may be 1-2 days before or after the normal day. We may perform limited service on rainy or bad air quality days.
- The monthly service fee is based upon four service days per month.  $4 \text{ (service days)} \times 12 \text{ (months)} = 48 \text{ stops per year}$ . This leaves four nonconsecutive service days in a calendar year that we use for vacation or rainy days. The weeks of Thanksgiving and Christmas are two of the times that we will use these vacation days.
- Water level: it is the home owner's responsibility to maintain the proper water level if there is not an auto fill valve.

**MEMBER: BETTER BUSINESS BUREAU**

**IPSSA-INDEPENDENT POOL AND SPA SERVICE ASSOCIATION**

**WORKERS COMPENSATION INSURANCE POLICY FURNISHED UPON REQUEST**

**PROOF OF LIABILITY INSURANCE FURNISHED UPON REQUEST**

**STATE OF CALIFORNIA CONTRACTORS LICENSE NUMBER 1003216**